

# THE WRIGHT CENTER FOR WOMEN'S HEALTH INTEGRATOR / DIRECTOR OF OPERATIONS



Are you a growth-minded leader who thinks like an owner and has a calling for helping people? Do you make things happen, show respect to everyone you work with, and anticipate needs and issues before they present themselves? At The Wright Center for Women's Health, we put the care and satisfaction of our patients above all else. If you share our high standards for patient care, strive to exceed customer expectations, and have a passion for leading others, this position may be perfect for you.

Our ideal Integrator / Director of Operations is:

- **A natural born leader.** You're a smart and resourceful leader of leaders, who is direct and tactfully assertive. You delegate, have an entrepreneurial mindset, and hold yourself and others accountable.
- **A grinder.** You're a hard worker who is "all in", willing to get into the day to day in order to get a full understanding of the operations, and is able to delegate when necessary. You're a doer with extreme attention to detail who is not afraid to take the initiative.
- **Confident.** You're self-motivated and know your worth. You strike a balance between being humble and hands-on while facing confrontation when necessary. You understand that success is achieved by developing relationships and working collaboratively.
- **A problem solver.** You're an innovator who thinks outside the box. Balanced and resourceful, you can see around corners, get to the root of problems, and develop a process to solve them. You're a logical thinker who does not let feelings or emotions dictate your decisions.
- **A strong communicator.** You're open-minded and can talk to anyone. You adjust your communication style to different individuals to maximize effectiveness and earn trust with the team.

Our culture values comfort, luxury, and a high-quality patient experience. We are seeking a compassionate and organized leader to streamline efficiencies and oversee operations. Our ideal candidate is a superstar who possesses next-level thought processes and is internally driven. Being willing and excited to spend time strategizing with the Visionary during regular same-page meetings is paramount.

## RESPONSIBILITIES

The job responsibilities of our Integrator / Director of Operations include, but are not limited to:

### Leadership

- Oversee the Vision / Tracker Organizer (V/TO)
- Remove obstacles and barriers so goals can be achieved
- Facilitates weekly L10 meetings with the leadership team
- Attend weekly same-page meetings with Dr. Wright for the first three months, then twice per month going forward
- Work directly with Dr. Wright to manage overall business plan and execute vision

## **Management**

- Ensure Right People, Right Seat for the entire organization
- Run productive departmental meetings
- Own company's overall organizational goals
- Nurture and maintain provider relationships

## **Accountability**

- Responsible for special projects
- Ensure company profitability and growth
- Oversee direction and success of marketing, operations, and finance departments

## **QUALIFICATIONS**

### **Required**

- Experience leading a team of C-suite leaders
- Acumen to solve problems
- Demonstrated growth mindset with revenue, staff, and policies/procedures
- Integrator / Director of Operations experience
- Ability to commute to the Naperville, IL office

### **Preferred**

- Clinical background
- Marketing and finance experience
- Progressive and deliberate career growth

### **Desired**

- Business / organizational leadership with clinical background

***\*\*This is a full-time, on-site position, with occasional weekend hours required.***

## **THE COMPANY – THE WRIGHT CENTER FOR WOMEN'S HEALTH**

The Wright Center for Women's Health offers personalized, world-class obstetrics and gynecology care to women no matter what stage of life they are in. We live it, believe in it, and love it. We're a group of A-Team players in a growing organization making a big impact.

## **WHY THE WRIGHT CENTER FOR WOMEN'S HEALTH?**

- As an entrepreneurial-style business, we recognize your unique ability and support your career goals
- We are constantly growing and have a strong foundation
- We value personal and professional growth for our team, and Dr. Wright is not afraid to invest in quality programming and opportunities
- Employees are appreciated, rewarded, and genuinely want the business to succeed
- Employees are encouraged to think outside the box and reach for big goals
- Every day is different

- A gorgeous office, personalized luxury healthcare, and convenient location
- It's rewarding to help our patients and close the gap on healthcare disparities
- Our complete quality care is creating confident women!

#### CORE VALUES

- **Entrepreneurial:** Internal drive to make things better. Take ownership. Create value. Bigger, better, faster, stronger, easier, more efficient.
- **Exceed Expectations:** Going above and beyond. Go the extra mile. Leave no stone unturned.
- **Growth:** "Change is inevitable, Growth is Optional." Person. Department. Company. Do what it takes. We set aggressive goals and we work as long and as hard as necessary to achieve them. We are constantly changing. With TWC, Growth is expected. Are you comfortable with change?
- **Compassion:** We start with empathy and service. We are a hospitality and service-oriented business. Make guests and colleagues feel at home and welcomed; anticipate their needs.
- **Extreme Attention to Detail:** See something, do something. Continually recognize areas of improvement or opportunities to reduce errors.

Are you ready for an exciting opportunity to take a growing company to the next level? Apply today!

**Benefits:** Medical, 401k with employer match, PTO

**Salary:** \$120k - \$135k plus bonus potential based on growth